

littlefish

GROUP

**TRANSFORM
PATIENT CARE.
POWER YOUR
DIGITAL FUTURE.**

DIGITAL SOLUTIONS

MANAGED SERVICES

CYBER SERVICES

DATA & AI

Healthcare digital innovation,
delivered with the **Littlefish Group** difference.





HELLO, AND WELCOME TO LITTLEFISH GROUP

An introduction from our Head of Healthcare, Mel Heath

At Littlefish we're here to solve problems and make technology work for you – simply, securely, and smartly.

Over the last twenty years, Littlefish Group has built a reputation for collaboration, innovation, and experiences tailored to meet customer needs. Our organisation is passionate about helping customers and using our start-up and entrepreneurial spirit to do it. Our people-centred approach is key, and through staying closely connected to your everyday experiences we focus on making an impact that is fluent with your reality. This approach enables us to understand the whole picture, aligning and committing to your goals and removing any obstacles that prevent you achieving them.

Healthcare is changing fast. Over the next decade, the vision is clear: greater focus on prevention over sickness, shifting care to the community, and maturing from analogue to digital. The future is one of connected care and data driven decisions that lead to better care and patient experiences. We understand that achieving all this means tackling real challenges; increased complexity and rising demand to respond to workforce pressures that need safe, efficient digital services.

That's where we come in. At Littlefish Group, we help healthcare organisations prepare for the future with solutions that are practical, human-focused, and built to last.

The next ten years will be defined by how well healthcare uses technology to deliver safer, more efficient services. We'll help you get there – reducing complexity, strengthening resilience, and creating safe digital experiences that make a real difference to people's lives.

Let's shape a future with technology you can trust, giving you confidence, agility, and lasting value.

*Best wishes,
Mel Heath*

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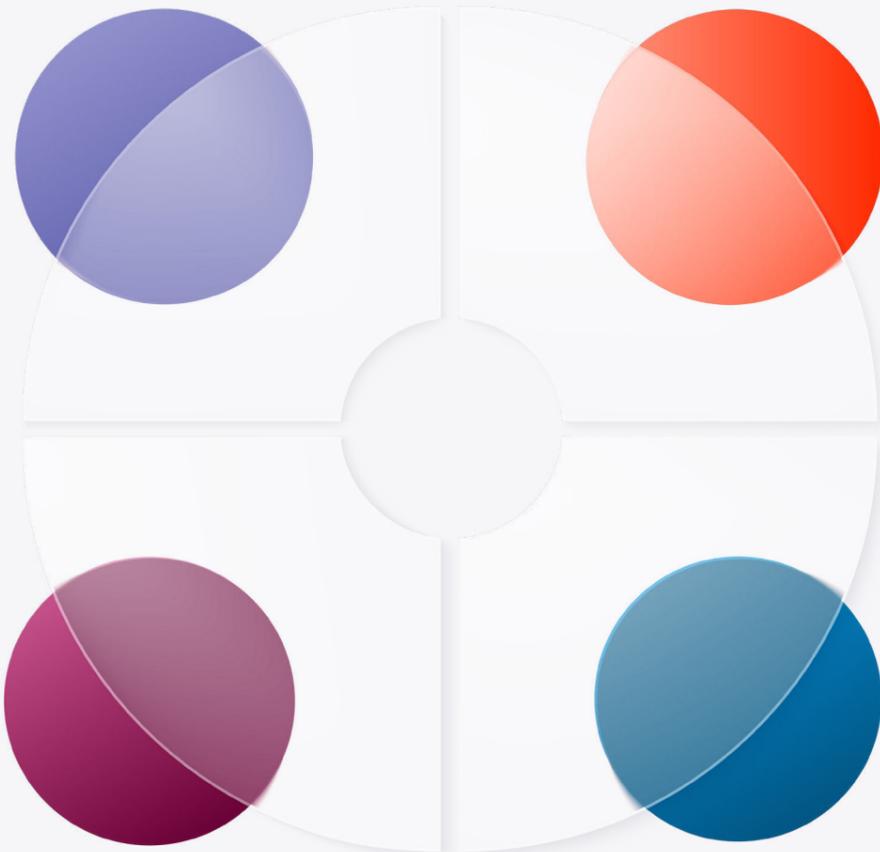
OUR FOUR CORE SERVICE PILLARS

littlefish DATA & AI GROUP

We help prepare your people, platforms, and processes to unlock the full value of your data so you can confidently embrace AI and drive meaningful health outcomes.

littlefish DIGITAL SOLUTIONS GROUP

Tailored strategies that transform both employee and patient experiences. Through expert consulting and a people-first approach, we help your organisation adapt and optimise your digital environment.



littlefish MANAGED SERVICES GROUP

Award-winning IT support designed to deliver exceptional experiences for every user. With industry-leading satisfaction scores, including NPS, CSAT, and FCR, we ensure your people are empowered.

littlefish CYBER SERVICES GROUP

Our UK-based Security Operations Centre provides intelligent, proactive protection, delivering living defences that move as fast as your adversaries and allow you to focus on health, not threats.

THE LITTLEFISH GROUP DIFFERENCE



PERSONALISED SUPPORT THAT SAFEGUARDS CARE

We act as an extension of your team, delivering tailored digital solutions that keep critical systems running smoothly. From modernising legacy infrastructure to implementing secure, future-ready services and support, we help healthcare providers maintain consistent care.



SMART THINKING MEETS HEALTHCARE EXPERTISE

Our experience working with healthcare providers, combined with a people-first, agile approach, enables us to anticipate challenges before they disrupt care. We design digital environments that empower clinicians and enhance their vital work, not slow them down.



ENVIRONMENTS WHERE TEAMS THRIVE

Trusted by leading healthcare organisations, we create connected digital workplaces that support healthcare work and help lighten the load. By removing IT barriers, streamlining workflows, and enabling seamless collaboration, we help care teams deliver their best.



EXCELLENCE YOU CAN MEASURE

Our world-class metrics – NPS of 81 and CSAT of 95% – reflect our ability to deliver digital services healthcare providers can trust. With a relentless focus on people-centricity and service excellence, we enable safer systems and measurable improvements in patient care delivery.

DIGITAL SOLUTIONS

Our digital solutions empower healthcare organisations to innovate faster, simplify operations, and craft exceptional digital experiences that truly resonate with patients and professionals alike. By delivering future-ready platforms and strategic guidance and consulting, we're your partner in meaningful transformation.



DIGITAL ADVISORY & CONSULTING

Our consultancy services cut through complexity to help you make confident decisions and achieve real outcomes. Think greater agility, lower risk, and faster innovation.

From cloud strategy and cyber resilience to data and AI adoption, our experts bring clarity, warmth, and deep technical know-how to the table. We work closely with you to deliver strategic, technical guidance around your goals, pain points, and culture – turning ambition into action.



CLOUD MIGRATION AND OPTIMISATION

We go beyond lift-and-shift migrations, embedding innovative, AI-driven operations, DevOps best practices, and our own managed cloud solutions into every modernisation project to help you move faster, smarter, and more securely while maximising value.

From managing legacy systems and complex dependencies to minimising disruption during migration and implementing secure, scalable platforms, we work collaboratively to make your cloud journey faster, smarter, and always user-friendly.



Littlefish Group has brought together the core service pillars that underpin NHS Supply Chain's technology operations. Together, these services enable us to deliver meaningful improvements that boost operational efficiency, enhance end-user experience, and ensure consistent, high-quality service delivery.

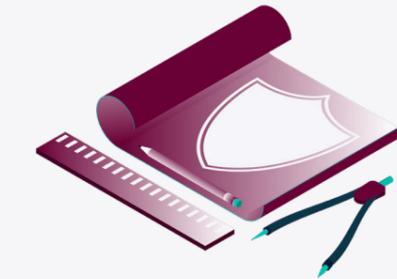
Matt Wynn,
Data and Technology Executive Director



M365 BUSINESS SOLUTIONS

Microsoft 365 brings clinicians, administrators, and care teams together with secure collaboration tools, intelligent workflows, and trusted data protection. By connecting communication, documents, meetings, and knowledge in one platform, M365 helps healthcare organisations work more efficiently while keeping patient information safe.

Designed to support modern healthcare environments, M365 enables teams to collaborate in real time, streamline operational processes, and make faster, better-informed decisions that improve patient outcomes.



SECURE BY DESIGN

Opportunity and risk go hand in hand. Our 'secure by design' strategic approach builds resilience from the ground-up, so you can adopt new technologies, move forward, with confidence, and work flexibly – all without compromising innovation and agility.

We combine deep cloud, cyber, data, and AI expertise with genuine care, building digital environments that are resilient, adaptable, and aligned to your goals. With Littlefish Group by your side, security isn't an afterthought, it's your launchpad.

MANAGED SERVICES

Littlefish Group's managed IT services keep your organisation running smoothly, securely, and without stress. With 24/7 support, proactive monitoring, and expert guidance, we're always there when you need us, so your technology never holds you back.

SERVICE DESK OF THE FUTURE

We believe the future of IT support is about empowering people to do their best work. That's why our IT Service Desk is designed to help your teams stay productive, secure, and supported, no matter where or how they work.

By combining award-winning user experience, cutting-edge AI-powered tools, and robust security standards, we ensure your workforce receives seamless, rapid, and resilient support, enabling them to focus on care.

MANAGED MODERN WORKPLACE

Your modern workplace underpins how your organisation collaborates, and responds to new challenges. As organisations shift to more tech-driven models, having a robust modern workplace strategy in place is essential.

Littlefish Group's Managed Modern Workplace service helps you improve employee experience, boost productivity, control costs, and enable efficient, truly people-centric processes. Whatever the location, we deliver a secure, seamless experience across your entire digital estate.

INFRASTRUCTURE MANAGEMENT

We understand that IT infrastructure challenges can hold organisations back – from rising costs and poor performance to limited scalability and operational risk. When systems are rigid, unreliable, or difficult to manage, everything from day-to-day productivity to long term strategic planning is affected.

Our infrastructure management solution is designed to actively support your goals, keeping things strong, secure, and scalable. Whether your environment is on-premise, in the cloud, or somewhere in between, we optimise for performance, security, and scalability.



University Hospitals of Derby and Burton
NHS Foundation Trust

“Littlefish Group understands the demands of a 24/7 healthcare environment and responds promptly and effectively to support clinical and operational staff when it matters most.”

Kev Fisher
Assistant Director of Digital Technical Services

SERVICE INTEGRATION & MANAGEMENT (SIAM)

When IT suppliers aren't aligned, the impact is felt across clinical pathways; from service disruption and delayed care to longer waiting lists, rising costs, and stretched teams. A fragmented supplier ecosystem undermines patient outcomes.

Our SIAM service is designed to solve these issues. We bring your suppliers together under one strategic direction, ensuring seamless collaboration, clear accountability, and consistent service delivery.

SERVICE MANAGEMENT OFFICE (SMO)

Many organisations struggle to coordinate IT services across complex ecosystems, leading to inefficiencies, missed SLAs, and limited visibility.

Our Service Management Office (SMO) is designed to help you overcome these barriers. We manage day-to-day service processes, coordinate integrations across your environment, and help you mature your service management capabilities, all while you retain ownership of key decisions. With Littlefish Group, you gain a flexible, collaborative SMO that adapts to your goals.



DATA & AI

Harness the power of data and AI to improve patient outcomes, optimise operations, and drive smarter decisions. We're here to help healthcare organisations embrace innovation confidently, ensuring your people, platforms, and processes all work in harmony.



AI & GENERATIVE AI

AI isn't just about technology, it's about solving real-world challenges and making life easier for your people. At Littlefish Group, we make AI simple, helping you innovate faster and work smarter while keeping people at the heart of things.

Whether you want to boost productivity, uncover new ideas, or turn data into decisions, we'll help you move forward with confidence while keeping your teams empowered every step of the way.



DATA FOUNDATIONS

Your data is the backbone of every decision, insight, and innovation, but without solid foundations, even the most ambitious AI or analytics initiatives can stall.

At Littlefish Group, we help you build a governed, scalable data ecosystem that supports your goals today and grows with you tomorrow. Our practical, people-first approach ensures your data is secure, purposeful, and ready to deliver real impact.



“Since the rollout of the solution, Muiriosa continues to transform what once was a static repository of information into a dynamic tool for communication and learning. Key documents, data and systems are now consolidated across Muiriosa’s 200 locations, ensuring information is accessible to everyone and maintaining transparency across the organisation.”

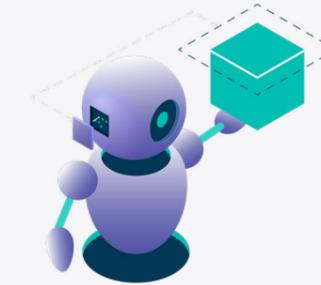
Deborah Gleeson
Information Officer



DATA GOVERNANCE

Data should be an enabler, not a blocker. Yet too often, organisations face fragmented systems, poor data quality, and mounting compliance pressures, making it hard to trust the information they depend on.

Our data governance service transforms messy, unreliable data into a trusted asset: accurate, compliant, and ready to power smarter decisions. We give your teams clarity and confidence, so your data becomes a catalyst for change, not a constraint.



INTELLIGENT AUTOMATION

We design automation that fits the way you work – using AI and data-driven insights to clear bottlenecks, reduce errors, and free your teams to focus on innovation and other critical activities.

Bringing clarity and confidence to every step, we work alongside your team to simplify complexity and unlock real results, whether that means faster processes, happier people, or simply more time to think.

CYBER SERVICES

With Littlefish Group’s Cyber Services, protection becomes progress. We build resilience, not fear, through clear, practical guidance that simplifies complexity and strengthens confidence. Every engagement is led by seasoned practitioners who’ve faced real-world incidents, bringing calm, decisive expertise to the table.

MANAGED PROTECTION AND RESPONSE

In a world where threats evolve daily and resilience is non-negotiable, we combine cutting-edge technology, deep expertise, and a genuinely personal approach to keep your organisation secure, confident, and one step ahead of the curve.

Our managed protection platform doesn’t just react, it anticipates. By tracking behaviours, not just artefacts, we spot attacks before they happen and respond fast, so downtime doesn’t derail your plans. With detection tuned to live attacker tactics, you gain visibility others miss, reducing risk without slowing pace.

SECURE HYBRID WORK AND CLOUD

Today’s threats don’t break in, they log in. Attackers are exploiting identities, APIs, and SaaS supply chains to access your organisation from the inside out. And for organisations managing hybrid environments, the complexity only grows.

We combine robust cloud protection with a human-first approach, building resilience into your organisation and empowering teams to collaborate without limits. Our cloud security approach focuses on identity, context, and intent – keeping your organisation safe and your teams free to focus on the job at hand.

RESILIENT OPERATIONS

Most organisation runs on connections. They’re tightly woven digital ecosystem of partners, platforms, and data, so, when one thread snaps, the ripple effect can be felt across your entire operation. That’s why resilience isn’t just about bouncing back, it’s about staying ahead and being prepared.

At Littlefish Group, we design security and continuity around your digital world. With proactive protection, dependable backup, and privacy-first data safeguards, we’ll keep your operations moving, so you can lead with confidence, no matter what.



“There was a clear intent from Littlefish, right from the start, that they take security and data protection seriously.”

Paul Southam
Chief Information Officer

AI AND EMERGING THREATS

As AI reshapes how we work and think, staying secure means staying ahead. We help you navigate this fast-changing threat landscape with confidence, using AI not just to defend against emerging risks, but to strengthen your cloud-native operations.

For organisations struggling to keep pace, we offer practical ways to test and secure AI systems, from checking model integrity to simulating adversarial inputs. That means a stronger, more adaptive security posture that helps you use AI safely, ethically, and effectively.

TRUSTED COMPLIANCE & ASSURANCE

We’re here to help you navigate the complex maze of cyber threats and compliance by simplifying the world of cyber assurance.

From security architecture reviews and comprehensive cyber security assessments to CAF alignment and insurance checklists, our experts help you understand your risk, meet compliance requirements, and strengthen resilience. With practical advice and hands-on support, we make sure your organisation stays protected, confident, and audit-ready.



TECHNOLOGY THAT PUTS PEOPLE FIRST

As a Solutions Partner for Microsoft Cloud, Littlefish Group blends deep technical expertise with a people-centred approach shaped around the challenges organisations face today. Each designation reflects the practical ways we translate Microsoft technology into meaningful improvements for you.

WE'RE PROUD TO HOLD ALL SIX MICROSOFT SOLUTIONS PARTNER DESIGNATIONS AND NINE SPECIALISATIONS.

 Microsoft Solutions Partner Modern Work Specialist Adoption and Change Management	 Microsoft Solutions Partner Data & AI Azure Specialist AI Platform on Microsoft Azure	 Microsoft Solutions Partner Business Applications Specialist Low Code Application Development
 Microsoft Solutions Partner Security Specialist Cloud Security	 Microsoft Solutions Partner Modern Work Specialist Modernize Endpoints	 Microsoft Solutions Partner Security Specialist Threat Protection

- Adoption and Change Management
- Modernise Endpoints
- Low-Code Application Development
- AI Platform on Microsoft Azure
- Cloud Security
- Intelligent Automation
- Threat Protection
- Copilot
- Small and Midsize Business Management

Each Specialisation is independently verified, ensuring that when you partner with us, you're working with a team that meets Microsoft's highest standards for technical capability, customer success, and solution delivery.

MICROSOFT BUSINESS SOLUTIONS



MICROSOFT 365
 Unlock collaboration, security, and productivity that flexes with your needs/ scales with your ambitions.



POWER PLATFORM
 Empower innovation with low-code apps, automation, and data insights.



MICROSOFT FOUNDRY
 Build, deploy, and govern AI agents/applications at enterprise scale.



MICROSOFT 365 COPILOT
 Harness AI to supercharge productivity and creativity.



MICROSOFT TEAMS
 Enable seamless communication and teamwork across any location.



MICROSOFT SHAREPOINT
 Turn complexity into clarity, spark effortless collaboration, and connect your organisation.



DYNAMICS 365
 Unify CRM and ERP for a connected, intelligent business platform.

MICROSOFT SECURITY SOLUTIONS



MICROSOFT DEFENDER
 Advanced threat protection for endpoints, identities, and cloud apps.



MICROSOFT SENTINEL
 Cloud-native SIEM for proactive threat detection and response.



MS SECURITY COPILOT
 AI-powered insights to accelerate investigation and remediation.



MICROSOFT PURVIEW
 Comprehensive data governance and compliance across your digital estate.

PARTNERING FOR PROGRESS AND BETTER CARE

At **Littlefish Group**, we're passionate about helping healthcare organisations deliver care that truly puts people first – patients, clinicians, and support teams. We know the pressures of modern healthcare, so our technology services are designed to make life simpler, safer, and smarter for you.

From secure and agile systems to solutions that boost efficiency and improve outcomes, we're here to help you focus on delivering exceptional care today and building a stronger future for tomorrow.

When you choose Littlefish Group, you gain a trusted partner, one that brings the highest level of skill, care, and agile thinking to every engagement. From safeguarding sensitive data to enabling digital transformation, we help you unlock potential and embrace the future of healthcare technology with confidence.

**READY TO
TRANSFORM
HOW YOU ENABLE
CARE?**

**LET'S START THE
CONVERSATION
TODAY.**

littlefish
GROUP

**TECHNOLOGY THAT TRANSFORMS
DELIVERED BY PEOPLE WHO CARE**



[littlefish.co.uk](https://www.littlefish.co.uk)